

Notice of Dispute

DYgreencard is committed to resolving its customers' disputes in a fair and efficient manner. If you are unsatisfied with the resolution that a Customer Care representative offers for a problem you are experiencing, you may notify us of your dispute by sending this form to DYgreencard.

Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by U.S. priority mail to:

DYgreencard Inc.
1871 The Alameda Suite 150
San Jose, CA 95126

A DYgreencard representative will respond within thirty (30) days of receiving this form. If the dispute is not resolved to your satisfaction, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association. We provide further details within the Terms of Use published on our website (at <https://dygreencard.com>), as well as a link to the AAA Demand for Arbitration form.

Name of Customer	
Name of Authorized Representative (if any)	
Authorized Representative's Relationship to Customer	
U.S. Mailing address	
Daytime Tel Number	
Additional Tel Number (if any)	
Email Address (if any)	
Product Purchased	
Order Number	
Order Date	
Amount Paid (U.S. Dollar)	

Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use the reverse side or additional sheets of paper.

Please briefly describe the relief requested from DYgreencard. If necessary, please use the reverse side or additional sheets of paper.

Signed by Customer or Authorized Representative: _____ **Date:** _____